SHOW GUIDE
UNCOVERED: BEE GEES & THE BEACH BOYS

This show guide is for anyone to use, but was specifically designed with our neurodivergent and autistic patrons in mind, so folks can know what to expect when attending UNCOVERED: BEE GEES & THE BEACH BOYS.

Outside of this show guide, you can find information about the show on The Musical Stage Company website.

SHOW TIME

UNCOVERED: BEE GEES & THE BEACH BOYS is a concert running November 10, 11, and 12 at Koerner Hall. Shows start at 8pm and run approximately 120 minutes long with one 20 minute long intermission.

GETTING HERE

The Royal Conservatory's TELUS Centre for Performance and Learning is located at 273 Bloor Street West in Toronto. It includes Koerner Hall, Mazzoleni Concert Hall, Temerty Theatre and b espresso bar. UnCovered takes place in Koerner Hall.

BY CAR

When arriving by car, there is a drop off area in front of the TELUS Centre on Bloor Street, with curb ramps. If you have an Access Parking Sticker, there is a "No Parking" zone in front of the venue, although space is limited. Additional parking is available across the street in the Bedford Green P parking lot.

BY TRANSIT

The closest subway station is St. George. Exit the subway at the Bedford exit, then walk half a block south along Bedford Rd. to Bloor St. West. Cross the street to the south side of Bloor, and turn left. You'll see Koerner Hall's box office entrance just east of the Varsity Stadium.

WHEN YOU ARRIVE

ENTRANCES

Two of the building's three entrances are accessible by people using mobility devices (example – a wheelchair, scooter, or walker) and strollers:

• the Bloor Street entrance on the west side of the building (Tim and Frances Price Wing)

• the Philosopher’s Walk entrance on the east side of the building

This is a photo of the Bloor Street entrance (below):



This is a photo of the Philosopher's Walk entrance (below):



The Weston Family Box Office
A low ticket counter makes it easier for persons who use mobility devices (example – a wheelchair, scooter, or walker) to communicate with the RCM customer service agents.

Washrooms
The main public washroom is fully accessible and located on the ground level, opposite from the coffee shop "b espresso bar". Other washrooms are located on the concourse, level 2, 3, 4, and 5. (These washrooms do not have an access button; however, please ask our staff to assist you in opening the door.) In addition to standard hand dryers and paper towel dispensers, there are always additional paper towels available on the sink counter.

Elevators
Two elevators provide convenient access to all areas of the building.

The south passenger elevator is accessed from the orchestra lobby or student lounge and can take patrons to the lower or upper levels of the Leslie & Anna Dan Gallerias. Alternatively, the west passenger elevator is located by the box office, and between the concourse (C) level and level 5.

Quiet Room in Koerner Hall
A quiet room in Koerner Hall, separated from the audience, for people with sensory considerations, those on the autism spectrum, or a disability is available to patrons **upon request.** Concerts are watched through a glass window, with controllable volume. Please contact the RCM box office at 416-408-0208 or click here for their feedback form for more information and availability.

THE PERFORMANCE

UNCOVERED will be performed on the stage with various instruments (a piano, drum set, and multiple guitars). Performers will enter and exit the stage to perform songs by the Bee Gees and The Beach Boys in new arrangements. The show will have some scripted elements to link the themes and storytelling of these two musical groups.

This is a photo of the inside of Koerner hall (below):



This is a photo of a past UNCOVERED performance (below):



TECHNICAL ELEMENTS

The performance does not include strobe lights, however there will be dynamic lighting cues (from dim to bright), and the house lights (the audience lighting) will go off entirely during the show. The show will also feature loud and dynamic instrumentation. Ear plugs can be found in the lobby should you need them.

ACCESSIBLE SEATING

The patron seating can accommodate 9 persons seated in wheelchairs or using other mobility devices (scooters, walkers). Patrons can remain in their mobility device or transfer to theatre seats. Patrons who cannot, or do not wish to transfer to a theatre seat, should request accessible seat locations when ordering tickets.

OTHER ACCESSIBLE FEATURES AT KOERNER

Support person ticket discounts
A discount is extended to any support person whose assistance is required in order for the patron to attend an event. The cost for a Support Person ticket is always half the price of a regular ticket and is subject to all fees. This discount applies to Royal Conservatory presented concerts, and select independent presentations. Please inquire at the box office for more information, pricing and availability.

Assistive listening devices
Listening devices are available on loan, **with no charge**, for any Koerner Hall presentation. To request an assistive listening device, please email our box office or ask one of our ushers upon arrival.

Mobility Assistive Devices
Royal Conservatory ushers will check mobility assistive devices at the back of the theatre, when patrons reach their seats and will return them upon request, or during breaks in the performance and at the end of the performance.

Courtesy wheelchairs
For patrons who require assistance travelling within the building, (please note: for those patrons with mobility limitations, it is a fair walking distance from the box office to your seat), we offer wheelchairs on loan which are subject to availability. Patrons who know in advance that they would like to reserve a wheelchair for their concert-going visit can either email or call the box office, prior to the event. When you arrive, please come to the box office and our staff will be happy to bring a wheelchair to you and provide entrance to seat service, when requested.

Service animals
Accredited service animals are welcome; please advise the box office when ordering your tickets to ensure a suitable seat is reserved.

Magnifying sheets
May be borrowed from the front of house manager. You can ask any usher or staff member to assist you.

Food and Beverage
For barrier free food and beverage service, Royal Conservatory food and beverage personnel will make an effort to approach persons using mobility devices to place their orders. Please let our staff know if assistance is required.

The RCM encourages a **scent free environment** at Koerner Hall.